

Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Client Servicing	Narendra Solanki	510, Hubtown Solaris, N. S. Phadke Marg, Andheri east-Mumbai - 400069	02266807569	narendra@jlshah.co.in	Monday to Friday 10.00 am to 12.30 pm and 2.00 pm to 6.00 pm.
Head of Client Servicing	Akshay Shah	510, Hubtown Solaris, N. S. Phadke Marg, Andheri east-Mumbai - 400069	02266807563	akshay@jlshah.co.in	Monday to Friday 10.00 am to 12.30 pm and 2.00 pm to 6.00 pm.
Compliance Officer	Prachi Shah	510, Hubtown Solaris, N. S. Phadke Marg, Andheri east-Mumbai - 400069	02266807550	prachi@jlshah.co.in	Monday to Friday 10.00 am to 12.30 pm and 2.00 pm to 6.00 pm.
CEO	Hemant Shah	510, Hubtown Solaris, N. S. Phadke Marg, Andheri east-Mumbai - 400069	02266807555	hemant@jlshah.co.in	Monday to Friday 10.00 am to 12.30 pm and 2.00 pm to 6.00 pm.

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.